



## RECOMMENDATION

**For: Steven Heitman, Information Architect**

Mr. Crumlish said,

“Steven has made a serious, thorough study of Information Architecture, experience design, and usability. He applies his past experience in related fields intelligently and has worked hard to develop his expertise in his chosen field. As Steven’s mentor through the IA Institute, I have been impressed by his dedication and tireless efforts to improve and grow as a designer of user experiences.”

Recommended by Mr. Christian Crumlish

Director of Technology

The Information Architecture Institute

<http://www.iainstitute.org>

Christian Crumlish <http://www.oreillynet.com/pub/au/3438>

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