



Steven Heitman

Information Architect User Experience Designer Project Manager

San Francisco, CA USA

Portfolio: <http://www.stevenheitman-ia.com>

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Information Architect Specialist

PROFILE

- Many years of experience
- Research, design plans, Website audits
- Drafting, sketching, mapping, diagramming
- Paper-based, rapid prototyping
- Interaction design, built-in affordances
- Project management, team leadership skills

SKILLS

Knowledge of:

- HTML, DHTML, CSS, AJAX, JavaScript, Java, UNIX, Apache; basic programming

Computing Technology:

- InDesign, QuarkXPress, FrameMaker, Photoshop, ImageReady, Illustrator, FreeHand, Adobe Acrobat, Distiller
- Podcasting, iMovie, GarageBand, Web 2.0
- Dreamweaver, BBedit, Fireworks, Flash, FTP
- MS Office, MS Project, OmniPlan, OmniGraffle, Inspiration, Visio

Information Architect & Design Expertise

Understanding full Information Architecture cycle, taking systematic approach; quality deliverables; navigational systems; designing with user-centered principles in mind; understanding business requirements; taking into consideration what users need; card sorting; heuristic evaluations; usability testing; cognitive walkthroughs; personable and easy to get along with on diverse teams.

EDUCATION

California College of the Arts

Geschichte der Schule für Gestaltung Basel

San Francisco, CA

BFA Graphic Design (Selected Classes)

San Francisco State University

San Francisco, CA

IA BAIA, IA MAIA & IA ID&T, IA TPW & IA MAEd

Information Architecture & Design, Project

Management, Technical Writing; IA Certifications

EXPERIENCE

Information Architect Intern: UCSF, Memory & Aging

2006 | San Francisco, CA

Did IA research, brainstorming events, mapping and diagramming.

Technical Writer, Project Manager Intern: Neighborhood Parks Council

2005 | San Francisco, CA

Information Architect, Project Manager Intern: Dr. Quita, SFSU

2000-2001 | San Francisco, CA

Did IA research, competitive analysis, wire frame mockups, mapping and diagramming.

Information Architect, Project Manager Intern: Snorkel Bob

2000-2001 | San Francisco, CA

Did IA and interactive script writing, wire frame mockups, mapping and diagramming.

Information Architect, Project Manager Intern: Radio.sonicnet.com

2000-2001 | San Francisco, CA

Did the interaction design research, end user flow, mapping and diagramming, schematics for database operations, wire frame mockups.

Information Architect, Project Manager Intern: SFSU

2000-2001 | San Francisco, CA

Did a competitive analysis by auditing 3 different Websites; wrote case study; mapping and diagramming, wire frame mockups.

Information Architect, Project Manager Intern: Andelaprimo Winery

2000-2001 | San Francisco, CA

Documentation defined the parameters for this project in terms of: objectives, strategies, and target audiences; data collected from end users and their user scenarios, mapping and diagramming, developed online prototype.

Information Architect, Project Manager: Fastek Technical Services, Age Wave

2000 | Pleasanton, CA

Developed extensive IA concepts and IA deliverables under time constraints, mapping and diagramming, developed online prototypes, interface design.

Information Architect, Project Manager Intern: Dr. Gates, AV / ITVC

1999 | San Francisco, CA

Did IA research, deliverables, HTML coding. Worked in a team environment. Motivated team to finish work on time and within constraints. Led team, did supervisory work.

Information Architect, Project Manager Intern: Youth Law Center

1998 | San Francisco, CA

Did IA research, deliverables, HTML coding. Worked in a team environment. Motivated team to finish work on time and within constraints. Led team, did supervisory work.